



Bradford District Assembly  
the voluntary and  
community sector together

## Forum/Assembly Representative Feedback Report

Please provide a **brief** summary of meetings you have attended on behalf of the Bradford District Assembly/VCS Forum. This report will be used to inform the Assembly Steering Group/Forum that you represent. The information contained within it will be posted on the Bradford District Assembly website [www.bradfordassembly.org.uk](http://www.bradfordassembly.org.uk) . If you wish to report on something confidential, please **mark this clearly**.

Name of Representative	<b>Kim Shutler-Jones</b>
E mail / contact details	<a href="mailto:Kim.shutler-jones@thecellartrust.org">Kim.shutler-jones@thecellartrust.org</a>
Title of the board / group you sit on	<b>Integrated Urgent Care Ops Group</b>
Date the meeting took place	<b>Thursday 6<sup>th</sup> September 2018</b>
Date of next meeting	
Did you receive the meeting papers in time to have a pre-meeting?	

Note that this group is linked to A&E Delivery Board and focuses on integrated operational delivery around key work streams, whereas A&E DB will focus at a higher level – governance and assurance.

- High levels of acuity in June to Aug period, and around 400 attendances per day which is about a 12% increase. This is a national issue rather than local. This has only now started to drop slightly.
- Noted that July is the busiest period outside of winter.
- YAS reported that the presentations aren't that different – chest pain, breathing issues.
- Dehydration in older people was a significant presentation.
- Interesting to note that there is a lot of rhetoric in the A&E departments about high and inappropriate referrals from 111, but actually it is one of the lowest in the country.
- In terms of the VCS schemes we do need to be able to talk about how our schemes are scalable and can have maximum impact.
- We need to do a cost benefit analysis for every scheme
- There is some potential funding from West Yorkshire and Harrogate:
  - o CCG have submitted proposals around developing family friendly schemes and some work with Carer's around working with families (Carer's Resource)
- David Tatham UC GP Lead – raised that there is some work planned which going to look a how GP extended access better links into Urgent Care. I raised that the VCS extended access schemes would link in really well with the VCS winter pressures schemes, and the

former have been hindered by the strict pathways for referrals (ie bookable only by GPs). Dave confirmed that looking at this will be in scope.

- WYAZ funding – it is still to be decided what the invoicing process will be.

## Bradford

- Development of an integrated expanded minors unit inc GP co-located and trying to optimistic pathway. People who walk in unless they are clearly presenting as urgent/trauma, will be streamed through this.
- Improving ambulatory care – inc social services, community therapists, paramedics
- VCS schemes – support ambulatory pathway, and mental health
- Implementing a 'Bed Bureau approach' which is essentially a dedicated phone line for GPs to call for advice. Aim to avoid default of sending to A&E
- Will have a reserve list for a possible Phase 2 (if more funding comes down)
- Likely that the health messaging can be considered if Phase 2 happens
- There was a challenge put back that VCS Alliance have already been given £60k for health messaging through self-care scheme and wouldn't that cover this? I said that that funding is covering lots of different things and additional money would be specifically targeted around A&E and high attendance communities.

## Airedale

- It was discussed that we could send a longer list to Airedale including social prescribing
- It was agreed by CGG that we should go ahead and mobilise the Airedale plans (health messaging and peer support linked to safe spaces)
- Role of peer supporters sitting with vulnerable people.... Rather than security or health care assistance.
  - Schemes that have been signed off are:
    - Safe space peer support Note that this group is linked to A&E Delivery Board and focuses on integrated operational delivery around key work streams, whereas A&E DB will focus at a higher level – governance and assurance.
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- ○ Safe space peer support vcs
- ○ Health messaging vcs
- ○ Reducing length of stay scheme
- ○ Strengthening minor injuries
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**Please email to:** [janet@cnet.org.uk](mailto:janet@cnet.org.uk)

**Or post to:**

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