



Bradford District Assembly
*the voluntary and
 community sector together*

Forum/Assembly Representative Feedback Report

Please provide a brief summary of meetings you have attended on behalf of the Assembly/VCS Forum. This report will be used to inform the Assembly Steering Group/Forum that you represent. The information contained within it will be posted on the Bradford Assembly website www.bradfordassembly.org.uk. If you wish to report on something confidential, please **mark this clearly**.

Return your completed form to wendy@cnet.org.uk

Name of Representative	Kim Shutler-Jones
E mail / contact details	Kim.shutler-jones@thecellartrust.org
Title of the board / group you sit on	Integrated Urgent Care Ops Group
Date the meeting took place	3.1.19
Date of next meeting	
Did you receive the meeting papers in time to have a pre-meeting?	

- There continues to be high levels of attendance (above mean) with over 400 attendances per day at BTHFT and as high as 509 people on 27 Dec. Noted high level of acuity as well. The physical space does not allow to manage this volume of people. The issue is in terms of stopping people coming who don't need to but it was noted that telling people not to come doesn't work.
- Continued challenges in terms of provision of dom. care – esp Keighley, Bradford South and rural areas of Craven.
- Significant pressures in mental health around working age adults and there has been the first out of area placement for almost 4 years. Also noted the issue in terms of older people in crisis. There have been delays in terms of people waiting for MH Act assessments. There is a group (Core 24) which is looking at mapping provision but this is currently working age adults only and it was raised that older adults need to be included, and that this needs to be more multi-agency in its approach.
- I raised that there are challenges in terms of getting referrals to the VCS schemes. It was discussed how this could be facilitated. Lyn S will provide additional support to the Supported Discharge programme (Carer's Resource). We discussed how we can build the confidence and assertiveness of VCS colleagues to be 'brave' and proactive in terms of identifying people. It was suggested that a buddying approach could work. KSJ to pick up.
- BTHFT discussed 'Work as One' week – week of 23rd Jan (one of the hardest week in the winter). This will be focused around helping to make sure that the pathways are working properly – helping to shine a light on where things are and aren't working. KSJ to pick up with VCS colleagues running schemes.

- Airedale – until 28th Dec – the attendance was 6% lower than the previous year but this has then peaked. Significant challenges in bed occupancy and high levels of acuity/critical care. This is not unexpected for this time of the year.
- Some additional funding was released on 21 Dec but there was a discussion about the fact that there are more costs being incurred – so this would cover that.
- There was a discussion about the fact that it can be a challenge evaluating non clinical interventions such as the VCS schemes – as the only national target they focus on is DTOC (delayed transfers of care) and the 95% performance target (people seen in 4 hours). KSJ to pick this up with each of the schemes looking at what targets we are setting ourselves.
- The NHS Long Term plan has been delayed from Dec to Jan – and anticipating a major focus on mental health including links to urgent care. Lyn S flagged that it is key that some of this funding is shifted away from a clinical approach to a multi agency approach inc social care and peer support.